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# Course Access Instructions

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**Course Title:** Energy – Cost of energy and measuring heat loss

**Instructor:** Dan Norby - [info@sterlingproed.com](mailto:info@sterlingproed.com)

**Course Start Date:** TBD - When Approved

**Course Platform:** [Sterling Professional Education](#) - Learndash

## I. Accessing the Course

- Visit: <https://sterlingproed.com/courses/energy/>
- Enter your username and password. (If you are a new user, follow the instructions in your welcome email to set up your account.)
- If you have trouble logging in, contact technical support at [info@sterlingproed.com](mailto:info@sterlingproed.com)

## II. Course Orientation

- Complete the course orientation module before beginning the main content.
- The orientation includes an introduction to the course, instructor contact information, course objectives, and important policies.

## III. Course Materials

- All required readings, assignments, and resources are available within the LMS under the “Course Materials” or “Modules” section.
- Download or bookmark any essential documents for easy reference.

## **IV. Communication**

- Use the email [info@sterlingproed.com](mailto:info@sterlingproed.com) for course-related questions.
- Expect a response within 48 hours on weekdays.

## **V. Technical Support**

- For technical issues, contact [info@sterlingproed.com](mailto:info@sterlingproed.com) or visit <https://sterlingproed.com/contact-sterling-professional-education>.
- Support is available M-Th 9 AM - 4 PM CST

## **VI. Accessibility & Accommodations**

- If you require accommodations, contact [info@sterlingproed.com](mailto:info@sterlingproed.com) as soon as possible.
- The course is designed to be accessible; please report any barriers you encounter.

## **VII. Additional Information**

- Review the course syllabus for detailed information on grading, participation, and course policies.
- Announcements will be posted regularly in the LMS—check frequently for updates.

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If you have any questions about accessing your course, please reach out to [info@sterlingproed.com](mailto:info@sterlingproed.com)